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Renesas Starter Kit+ for RZ/N2L
Free Replacement

R20TS0883EJ0101
Rev.1.01
Oct. 01, 2022

Outline

Renesas will replace the Renesas Starter Kit+ for RZ/N2L free of charge.

1. Applicable Products

Product name: Renesas Starter Kit+ for RZ/N2L

Part number: RTK9RZN2L0S00000BE

Serial number: 241783, ~~241784~~, ~~241785~~, ~~241787~~, 241788, 241789, 241791, 241792, 241793, ~~241795~~, ~~241796~~, 241797, ~~241798~~, ~~241799~~, 241800, 241801, 241802, ~~241803~~, ~~241804~~, 241805, 241806, ~~241807~~, ~~241808~~, ~~241809~~, 241811, ~~241812~~, ~~241813~~, ~~241814~~, 241815, 241817, ~~241818~~, ~~241820~~, ~~241821~~, ~~241824~~, ~~241825~~, 241826, 241828, 241829, 241830, ~~241831~~, ~~241832~~, ~~241833~~, ~~241834~~, ~~241835~~, 241837, 241838, ~~241839~~, 241840, ~~241842~~, 241843, ~~241844~~, ~~241845~~, 241846, 241847, ~~241852~~, ~~241853~~, 241855, ~~241856~~, ~~241864~~, 241866, ~~241874~~, 241872, ~~241875~~, ~~241877~~, ~~241878~~, ~~241880~~

~~xxxx~~ : Indicate completion. Note the Request Period.



Figure 1: Serial No. location (CPU board solder side)



Figure 2: Serial No. location (side of the product box)

2. Details

Packet loss may occur during Ethernet or EtherCAT communication. Renesas will replace the product free of charge.

3. How to Request Replacement

Renesas will send a replacement upon receiving your product. For replacement, please contact the retailer from which you purchased the product or your local Renesas Electronics sales office or distributor.

4. Request Period

We accept requests from October 1, 2022, to September 30, 2023.

5. Time Required

Please allow about 15 business days (plus delivery time) to receive the replacement.

Revision History

Rev.	Date	Description	
		Page	Summary
1.00	Oct.01.22	-	First edition issued
1.01	Aug.01.23	1	Add completed serial number information

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Contact Information

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