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RZ/T2H and RZ/N2H Evaluation Board Kit

R20TS1144EJ0200 Rev.2.00 Aug. 26, 2025

Free Repair

Outline

Due to the revision of RZ/T2H and RZ/N2H, Renesas will repair RZ/T2H Evaluation Board Kit and RZ/N2H Evaluation Board Kit free of charge.

1. Applicable Products

Table 1 shows the applicable products for repair.

Table 1 Applicable Products for Repair

Product Name	RZ/T2H Evaluation Board Kit	RZ/N2H Evaluation Board Kit
Part Number	RTK9RZT2H0S00000BJ	RTK9RZN2H0S00000BJ
Serial Number *1	0001 - 0250	0001 - 0100

^{*1:} There are stickers on the packaging box and solder side of the board. Please refer to the last four digits of the number. Figures 1 and 2 are examples of RZ/T2H Evaluation Board Kit.



Figure 1 Serial Number: Packaging Box



Figure 2 Serial Number: Solder Side of the Board

2. Details

In accordance with RENESAS TECHNICAL UPDATE TN-RZ*-A0143A/E "DDR Memory Controller issue" notified on June 4, 2025, Renesas will replace the RZ device in the applicable products with the revised RZ device. Please check TECHNICAL UPDATE above and submit a request if you wish to proceed with the repair.

3. How to Request for Repair

Please contact the retailer from which you purchased the product or your local Renesas Electronics sales office or distributor. Renesas will take your product and repair it free of charge.

Request Period

From September 1, 2025, to August 31, 2026 (arrival at Renesas).

5. Time Required

The repair process will take about 15 business days. After that, the repaired product will be returned.

6. Notes

Alternative products cannot be provided during the repair process. Additionally, if returned products are found to have defects attributable to the customer, Renesas cannot repair it and may return the product as is.

Revision History

		Description		
Rev.	Date	Page	Summary	
1.00	Jul.05.25	-	First edition issued	
2.00	Aug.26.25	1	Add serial number information	
			4. Add request period information	

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Contact Information

For further information on a product, technology, the most up-to-date version of a document, or your nearest sales office, please visit: www.renesas.com/contact/

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